

IBM ServicesAssistant Solution Summary

For Information purposes only with End User Reference prices - Final prices will be those in effect when the contract is signed

Customer Information	
Customer Name: ARROW ENTERPRISE COMPU	Signing Customer Number: 06111735
Customer Type	COMMERCIAL CUSTOMER
Business Partner Information	
BP Name: ARROW ENTERPRISE COMPU	BP Number: 06861724
Contract Information	
Contract Start Date	09/01/2017
Standard Contract Term Stop Date	08/31/2018
Non-Standard Contract Term Stop Date	
Proposal Reference Date	09/01/2017
Charge Period Start Date	09/01/2017

General Information			
Solution Summary ID	AL679M	Status	Priced
Channel Indicator	J	Created By	ARJPATE
Pricing structure	Remarketer	Created On	06/07/2017
Description	CCSLink-Madison County, Mississippi-Renewal for AR85C8-12month 36month	Last Updated By	ARJPATE
Associated contract number		Last Updated On	06/07/2017
Fiscal Period			
Type of Discount(s) Applied			
¹ Accumulated Adjustment Invoicing Option	N		

Summary Section

Summary for 12 MONTH TERM,PREPAY, I LVL

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
03883001	ARROW ENTERPRISE COMPUTING SO MADISON COUNTY TODD CAMERON 146 W CENTER ST CANTON MS 39046-3735	\$ 0.00	\$ 1,590.02	\$ 1,846.98	\$ 3,437.00
Totals Inclusive of MES		\$ 0.00	\$ 1,590.02	\$ 1,846.98	\$ 3,437.00

Summary for 36 MONTH TERM,PREPAY, I LVL

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
03883001	ARROW ENTERPRISE COMPUTING SO MADISON COUNTY TODD CAMERON 146 W CENTER ST CANTON MS 39046-3735	\$ 0.00	\$ 4,488.92	\$ 5,244.73	\$ 9,733.65
Totals Inclusive of MES		\$ 0.00	\$ 4,488.92	\$ 5,244.73	\$ 9,733.65

Details for Maintenance Machine List - 12 MONTH TERM,PREPAY, I LVL

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes.
The details include charges for the entire prepay term.

Installation Customer Number: 03883001 City, State: CANTON MS 39046-3735

Description	Type	Model / Feature	Serial Number	Charge Start Date ⁵	Charge Stop Date ⁵	Qty	Type of Svc ²	Maint Svc ³	Code ⁴	Charges
IBM POWER 720	8202	E4B	0000D2FFP			1	B	1	H	\$ 1,590.02
HALF HIGH 800GB/1.6TB LTO4 SAS		5746				1				
4 CORE 3.0 GHZ POWER7 PROCESS		8350				1				
Subtotal without MES										\$ 1,590.02
Subtotal with MES										\$ 1,590.02
Recurring Maintenance Grand Total Without MES										\$ 1,590.02
Recurring Maintenance Grand Total With MES										\$ 1,590.02

Details for Services - 12 MONTH TERM,PREPAY, I LVL

Charges shown below are for the first pricing option in the Summary Section. They exclude taxes.
The details include charges for the entire prepay term.

Installation Customer Number: 03883001 City, State: CANTON MS 39046-3735

Description	Type	Model/Feature	Serial Number	Services Start Date	Charge Start Date ⁵	Charge Stop Date ⁵	Qty	Product Group/Service Option	Code ⁴	Charges
SWMA FOR IBM i										\$ 1,594.99
								SOFTWARE MAINTENANCE		
								P05		
								CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4B	0000D2FFP				1			
SWMA FOR POWERVM STANDARD ED										\$ 251.99
								SOFTWARE MAINTENANCE		
								SMALL		
							4	CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4B	0000D2FFP				1			
Recurring Services Subtotal										\$ 1,846.98
One Time Charge Subtotal										\$ 0.00
Recurring Service Grand Total										\$ 1,846.98
One Time Charge Grand Total										\$ 0.00

Legends

¹ Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

² TYPE OF REPAIR SERVICE:

A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays). 8am to 5pm, next business day

B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.

C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective

This type of repair Service includes a response objective and is not a guarantee

D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day 2 hour response objective

This type of repair Service includes a response objective and is not a guarantee

X) EasyServe (Remote delivered services)

³ MAINTENANCE SERVICES:

1) Maintenance of IBM Machines

2) Maintenance of Non-IBM Machines

3) Warranty Service Upgrade

13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period

16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs

18) Post Installation Coverage (PIC) Service Upgrade for selected Non-IBM Machines

⁴ CODES:

A (C) indicates a Machine that will have usage charges billed separately.

An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.

An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.

An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHIS contract with duplicate Maintenance Service coverage.

A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.

An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing is not included.

An (N) indicates that the Product is a non-GSA Schedule item.

An (O) indicates a one time charge.

A (P) indicates a Machine or Service with coverage on a non-CHIS contract.

An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.

An (S) indicates a manual order installation date change.

A (U) indicates Usage Charges which are measured in either feet, hours or impressions.

A (W) indicates a Machine under warranty.

An (X) indicates On-Order Products which are shown for planning purposes only.

An (Y) indicates On-Order MES Products which are shown for planning purposes only. Those charges are included in the related Machine.

⁵ Charges Start/Stop dates shown are those that differ from the Contract period Start/End Dates